

# OFFICE OF THE DEAN OF STUDENT AFFAIRS

No. TI/DS/SCC/71.25/

Dated: Nov'19, 2025

MINUTES OF THE STUDENT CONSULTATIVE COMMITTEE MEETING HELD ON NOVEMBER 11<sup>th</sup>, 2025 FROM 5:15 P.M. ONWARDS IN LT101 AND THE ACTION TAKEN REPORT

THE FOLLOWING MEMBERS WERE PRESENT:

## FACULTY/STAFF REPRESENTATIVES:

1	Dr. Meenakshi Rana	Dean, Student Affairs	Chairman
2	Dr. Shruti Sharma	Dean, Academic Affairs	Member
3	Dr. Naveen Kwatra	Controller of Examination	Member
4	Dr. Avinash Chandra	HCHED	Member
5	Dr. Kulbir Singh	HECED	Member
6	Dr. Tarun Kumar Bera	HMED	Member
7	Dr. Manmohan Chibber	HCBCD	Member
8	Dr. Deepak Gumber	HDOM	Member
9	Dr. S.S. Bhatia	HSHSS	Member
10	Dr. Shri Ram	Head, Central Library	Member
11	Dr. Ashish Purohit	ADOSA1	Member
12	Dr. Neeraj Grover	ADOSA2	Member
13	Dr. Sumit Chandok	ADOSA3	Member
14	Dr. Vishal Srivastava	ADOSA4	Member
15	Dr. Richa Babbar	Co-Warden (Girls)	Member
16	Dr. Shivendra Shivani	Warden, Anantam Hall (M)	Member
17	Dr. Yogesh Tatte	Assistant Warden, Anantam Hall (M)	Member
18	Dr. Pratik Tiwari	Assistant Warden, Amritam Hall (B)	Member
19	Dr. Hari Shankar Singh	Warden, Prithvi Hall (c)	Member
20	Dr. Surjit Singh	Assistant Warden, Agira Hall (A)	Member
21	Dr. Dinesh	Assistant Warden, Tejas Hall (J)	Member
22	Dr. Parimita Roy	Warden Vahini Hall (Q)	Member
23	Dr. Swati Sondhi	Assistant Warden Vahini Hall (Q)	Member
24	Dr. M. Vasundhara	Warden, Dhriti Hall (Pg Hostel)	Member
25	Dr. Trishna Choudhary	Asstt. Warden Dhriti Hall (PG Hostel)	Member
26	Dr. Rajendra Kumar	Warden, Neeram Hall (D)	Member
27	Dr. A.B. Danie Roy	Assistant Warden Neeram Hall (D)	Member
28	Mr. S.K. Jain	CMS	Special Invitee
29	Dr. Sonam Dullat	Student Counsellor	Special Invitee
30	Mr. Lakhbir Singh	Deputy Director Sports	Special Invitee
31	Mr. Pankaj Sinha	Finance Officer	Special Invitee
32	Mr. Abhinav Sharma	Head, Administration	Special Invitee
33	Mr. Sandeep Kumar Rawat	AO (Hostels)	Special Invitee

**THE FOLLOWING MEMBERS COULD NOT ATTEND THE MEETING AND WERE GRANTED LEAVE OF ABSENCE:**

1	Dr. Manoj Baranwal	HBTD	Member
2	Dr. Shweta Goyal	HCED	Member
3	Dr. Neeraj Kumar	HCSIED	Member
4	Dr. Sunil Singla	HEIED	Member
5	Dr. B.N. Chudasama	HDPMS	Member
6	Dr. Anoop Verma	HDEE	Member
7	Dr. Vinay Kumar	Head, TSLAS	Member
8	Mr. H.S. Bawa	HCILP	Member
9	Dr. A.S. Jawanda	CIEO	Member
10	Dr. Mohit Agarwal	Co-Warden (Boys)	Member
11	Dr. Atul Kumar Upadhyay	Warden, Amritam Hall (B)	Member
12	Dr. Bharat Garg	Warden, Viyat Hall (L)	Member
13	Dr. Sandeep Pandey	Warden, Vyan Hall (H)	Member
14	Dr. Parmod Kumar Vaishnav	Warden, Agira Hall (A)	Member
15	Dr. Munish Kansal	Warden, Tejas Hall (J)	Member
16	Dr. Gitanjali Chandwani Manocha	Warden, Vasudha Hall (E)	Member
17	Dr. Deepshikha Tiwari	Warden, Vasudha Hall (G)	Member
18	Dr. Neeraj Kumar	Warden, Ambaram Hall (K)	Member
19	Dr. Geeta Kasana	Warden, Ananta Hall (N)	Member
20	Dr. Anu Mittal	Assistant Warden, Ananta Hall (N)	Member
21	Dr. Anupam Sharma	Warden, Ira Hall (I)	Member
22	Dr. Ashish Kumar Gupta	Warden, Vyom Hall (O)	Member
23	Dr. Sachin Kansal	Assistant Warden, Vyom Hall (O)	Member
24	Dr. Gurbinder Singh	Registrar	Special Invitee

The SCC meeting for the odd semester started with a welcome address by the Chairperson, SCC. The Chairperson, in her address extended a warm welcome to the Heads of Departments and Schools, the faculty and the students present for the SCC meeting.

The Chairperson, SCC explained how the issues and concerns of the students were collected through a google form as Agenda Items by the office of the Dean, Students under different domains. The Chairperson further shared the agenda Items with all the members of SCC through presentation. All the student issues raised as agenda items were thoroughly discussed in the meeting and majority of them were satisfactorily addressed there itself. Students present in the meeting were encouraged to ask questions over and above the agenda items as well.

Issues pertaining to Academic Affairs were answered by Dean, Academic Affairs. Other issues pertaining to activities about the departments/schools and hostels were clarified by the departmental heads, Coordinating Warden/Wardens and DOSA.

## ISSUES RAISED BY THE STUDENTS AND THE ACTION POINTS

### ISSUES RELATED TO ACADEMICS:

- i. Due to the intense academic workload and the strict enforcement of the 75% attendance rule, students are finding it difficult to balance their studies with placement preparation. This is creating additional stress and limiting their ability to focus on career opportunities. **(102306186 - Kanishka Singh – BE – ECE – 3rd Year)**  
**Action Point (DoAA):** The Dean, Academic Affairs emphasized that the enforcement of 75% attendance is a non-negotiable condition within which the students have to adjust all activities. Exemptions are made only in special cases.
- ii. The extra classes or cancellations are often informed at the last moment, sometimes late at night or just a day before. It would be greatly appreciated if students could be notified well in advance, allowing them to plan their schedules more effectively. **(1025160105 – Divyanshu Jamwal – BE – COSE – 1st Year)**  
**Action Point (DoAA):** The Dean, Academic Affairs assured that the instructors of the courses would be advised to announce the engagement of extra classes in advance so that the students can plan their schedules more effectively. The exception would be in the case of an emergency situation.
- iii. Problems regarding subjects:
- a) Concepts of AI are not clearly understood by ENC students. there is not a proper management and explanation of subject's projects and assignments.
- b) **Discrete Mathematics:** Not enough problems and no assignments to prepare for exams.
- c) **EM and Analog Tutorials-** Most of the times, students have to do tutorials themselves and that's why many students are finding these tutorials to even be unproductive since clearly even in the lectures, students themselves are solving the problems. **(1024150074 – Avleen kaur – BE – ENC – 2nd Year)**  
**Action Point (DoAA): a)** The concern was discussed with the Coordinator of AI course from ECED. As per the coordinator, the course is being offered for the first time and is conducted centrally by trained faculty from GMU. HDECE has met with the ENC faculty members and instructed them to review their current teaching methods to ensure clearer explanations, improved guidance on projects, and better communication regarding assignment expectations.
- b) Discrete Mathematics: Action Point (DoAA):** After DoAA's discussions with the Head, DECE, assurance was given that the concerned faculty will be requested to provide additional problem sets and introduce regular assignments to better support students' exam preparation. Strengthening continuous practice remains a key priority, and appropriate measures will be taken.
- c) EM and Analog Tutorials:(Action Point (DoAA):** The Head DECE informed DoAA that the instructors are engaging students through tutorial sheets; however, these courses inherently require substantial practice from students' side as well. The HDECE has discussed this concern with the teaching teams and reinforced the need for more instructor-led problem-solving/ tutorial solutions during both lectures and tutorials. Our aim is to ensure that these sessions deliver clearer explanations and stronger academic support. We appreciate the students' proactive involvement in enhancing the academic environment.
- iv. Time table should be consistent instead of larger gaps in between the classes on certain days. **(2024010079 – Prince Singla – MCA – CSE – 2nd Year)**  
**Action Point (DoAA):** The Associate Dean, Academic Affairs (Academic Planning and Resource Scheduling) informed that on cross checking the complaint, it was found that there was a gap only

on one day in the time table and that was inevitable as the time table of a number of multi group section groups across four years has to be adjusted.

- v. The Wi-Fi connectivity and speed across the campus need improvement, as slow or unstable internet hinders students' academic work, especially during the peak exam periods. **(1024240072 – Shaurya Beniwal – BE – AIML – 2nd Year)**

**Action Point (DoAA):** We are executing a phased upgrade plan for improving the campus WiFi, and some hostels are already done and others are in progress. In this upgradation, Institute will improve the WiFi coverage and bandwidth.

- vi. Regarding the BME course, there is considerable repetition in the syllabus. While the course is designed according to the IEP, many students do not actively engage with it, so the syllabus should be revised with this in mind. Additionally, the inclusion of Electronics and more relevant general electives would be beneficial. Although our teachers are experts in their fields, at times the connection to the medical field is not clear due to limited experience in this area; having professors with more relevant experience would be greatly appreciated. **(702303015 – Harsh Sanghvi – B.Tech – BME – 3rd Year) (702303024 – Mansha Chachan – B.Tech – BME – 3rd Year)**

**Action Point (DoAA):** The Head DEIE informed DoAA that the process of modifying the scheme and syllabus of our BME program has been initiated. If any repetition found in the syllabus/scheme will be taken care of. Moreover, the faculty in the department is competent enough to teach the subjects of biomedical engineering and we are also looking for some bright candidates to further strengthen the BME program.

- vii. Make-up for Evaluations clashing with placement tests. **(102203582 – Gurjot Singh – BE – COE – 4th Year)**

**Action Point (DoAA):** The Dean, Academic Affairs emphasized that every effort is made to ensure that there is no clash in the schedule of the Make-Up test with any other activity, including placements in the institute, but at times, the companies make sudden requests for campus placement tests which are non-negotiable. In such circumstances, clashes are inevitable. But every possible effort is being made to schedule the exams so that there is no clash.

- viii. No mentors are allotted yet. **((6025040003 – Apoorva Chandra – M.Tech – BT – 1st Year)**

**Action Point (DoAA):** The Dean, Academic Affairs informed that the Mentor-Mentee Program has been designed for the undergraduate Program only. In case of PG programs, the PG coordinator is the designated as the Mentor.

- ix. There is little to no focus on practical knowledge, with the emphasis being almost entirely on academics. As a result, students are missing opportunities to learn real-world, meaningful skills and are largely burdened with theoretical studies alone. **(102315078 – Sanchit Thareja – BE – ENC – 3rd Year)**

**Action Point (DoAA):** The Dean, Academic Affairs highlighted that the academic curriculum has been designed to blend the theory with practical so that all the students get exposed to a holistic engineering education. To spruce up the practical component, the Experiential Learning Centre (ELC) schedules and organizes activities across different disciplines that enhances practical exposure of the student. In addition, the Capstone Project is also designed in such a way that the students can fully utilize the theoretical knowledge to practical use. In addition to this, the students are motivated and given a choice to take Start Up Semester in the Internship Semester.

## **ISSUES RELATED TO LMS/WEB-KIOSK :**

- i. LMS- not all subjects available on LMS and many teachers send pdf but at the end it's difficult to collect all the PDFs from different places and it would help if they are made available on LMS for easy access. Also, the courses getting expired and not available, for those who want to study for higher education, prepare for a test and want to revise for placement, please don't remove courses from previous semester. Web kiosk - lag during exam, result and date sheet time. **(102308007 – Mehak – BE – MEE – 3rd Year)**  
*Action Point (DoAA):* Faculty are required to use the official LMS as the primary platform for sharing course materials, assessments, and resources, instead of relying on scattered PDFs through other channels. Recognizing the difficulty in tracking scattered PDFs, the faculty will be informed well in advance of start of semester to systematically upload and organize all essential course content on the LMS. To support students preparing for higher studies, competitive exams, or placements, access to these LMS courses will be ensured for the entire four years, allowing them to revisit materials for placements, course improvements, and exam preparation.
- ii. The interface of web kiosk can be improved because there have been reports of glitches and bugs also since we have the newly built Oracle which has the potential to function just like web kiosk and better yet. why is Web kiosk still being utilized. **(702303015 – Harsh Sanghvi – B.Tech – BME – 3rd Year) (702303024 – Mansha Chachan – B.Tech – BME – 3rd Year)**.  
*Action Point (DoAA/ HCITM):* During TIET's phased migration, Webkiosk operates alongside the new Oracle PeopleSoft Campus Solutions as key features are deployed. TIET is actively transitioning all ERP operations to PeopleSoft, which will eventually replace Webkiosk. Glitches in Webkiosk will be resolved automatically once the full migration to PeopleSoft is complete.
- iii. Courses are updated after a very long period of time, they should be updated with the material at the earliest. **(102306186 – Kanishka Singh – BE – ECE – 3rd Year)**  
*Action Point (DoAA):* At the start of the semester, LMS course creation and student course tagging are synchronized with the web kiosk. We will ensure timely course tagging on both the web kiosk and the LMS.
- iv. Web kiosk loading on certain days takes a lot of time. **(2024010079 – Prince Singla – MCA – CSE – 2nd Year)**  
*Action Point (DoAA/ HCITM):* TIET is actively migrating Webkiosk to Oracle PeopleSoft Campus Solutions. Such issues of performance and interface will be resolved automatically upon full transition.

## **ISSUES RELATED TO CILP/PLACEMENTS:**

- i. There should be more opportunities to bring in non-technical as well as core companies for the 2-month summer internships, ideally those that offer the possibility of pre-placement offers (PPOs) to students. **(102306186 – Kanishka Singh – BE – ECE – 3rd Year)**  
*Action Point (HCILP):* Efforts are being made constantly by CILP through regular recruiters and new ones through the outreach managers across India. Departments and Alumni Relations Cell are also helping.
- ii. Placement opportunities for master's students should be increased, ensuring that they receive equal access and fair chances to apply for all campus placements. **(2024010079 – Prince Singla – MCA – CSE – 2nd Year)**  
*Action Point (HCILP):* Efforts are being made constantly by CILP through existing contacts and new ones through the outreach managers across India. Departments and Alumni Relations Cell are also helping.

- iii. The agenda should include MSc students, particularly those in Mathematics and Computing, making them eligible to apply for company placements. **(3024030007 – Janvi Soni – MSc – Maths – 2nd Year)**  
**Action Point: (HCILP) CIEO:** CILP always proposes all programs including MSc Mathematics and Computing to recruiting companies. It is finally the Company's decision to allow any Program/ Branch.
- iv. We need placement assistance and company interactions **(6025040003 – Apoorva Chandra – M.Tech – BT – 1st Year)**  
**Action Point: (HCILP) CIEO:** Efforts are being made constantly by CILP through regular recruiters and new ones through the outreach managers across India. Department and Alumni Relations Cell are also helping by connecting with recruiters/Alumni.
- v. a) Currently, the training is very branch-specific, and the skills required by companies today are not being addressed. As a result, there are no core medical field companies recruiting us, and we are often ineligible for non-technical roles in other companies.  
 b) To address this, the CTD should play a more active role in developing our aptitude, cognition, and overall skillset. **(702303015 – Harsh Sanghvi – B.Tech – BME – 3rd Year)**  
**(702303024 – Mansha Chachan – B.Tech - BME – 3rd Year)**  
**Action Point: (HCILP):** The concerned department is requested to provide the training. This may be done through CTD.

### **ISSUES RELATED TO DEPARTMENT/SCHOOLS:**

- i. There is a need for proper department-wise placement statistics to be made available for student reference. **(102306186 – Kanishka Singh – BE – ECE – 3<sup>rd</sup> Year)**  
**Action Point (DoAA):** The placement statistics will be shared on the respective departmental websites. We have noted the request and will circulate a mail to all departments to ensure the information is updated accordingly.
- ii. There is no designated sitting area for students of the Electronics department (B Block or ECED) to study in between classes. **(102495016 – Palakpreet Kaur – BE – ENC – 3rd Year)**  
**Action Point (DoAA):** Although no department-specific sitting area is designated, common student sitting zones are available across campus. We will circulate a notification to all departments to inform students about the available student zone areas.

### **ISSUES RELATED TO HEALTH CENTRE:**

- i. Medicine of health center should be good as it doesn't work for the disease. **(2024010079 – Prince Singla – MCA – CSE – 2<sup>nd</sup> Year).**  
**Action Point Head Health Centre (ADoSA4):** We provide only ethical and approved medicines. In some cases, the effect of the medicine may be gradual, but this does not indicate that the medicine is ineffective. This concern often arises due to misconceptions, and we assure students that the medicines provided meet all required standards.
- ii. The location is quite far and secluded, and many auto drivers refuse to go there. Additionally, there are no autos available for the return journey, making accessibility difficult. **(102308007 – Mehak – BE – MEE – 3rd Year)**  
**Action Point Head Health Centre (ADoSA4): (Student Not Present)** The Health Centre is conveniently located near the classrooms, and 24/7 ambulance services are available for

emergencies. E-rickshaws are available on all routes; if any driver refuses service, please inform the Admin Office.

### **ISSUES RELATED TO LIBRARY:**

- i.** Many couples engage in loud activities which distracts the overall environment. (102306186 – **Kanishka Singh – BE – ECE – 3rd Year**)  
**Action Point (librarian Shri Ram):** The library maintains a strict code of conduct. If you notice such activities, please report them at library@thapar.edu and help@thapar.edu. The staff will respond promptly and resolve the issue.
- ii.** The library should include a collection of novels and general reading books to promote reading habits beyond academic studies. (1024160131 – **Aastha Tyagi – BE – COSE – 2<sup>nd</sup> Year**)  
**Action Point (librarian Shri Ram):** We regularly organize book exhibitions. If you are interested in specific novels or other general reading books, please log in to your library account and submit your suggestions or book recommendations. If the recommended titles meet our criteria and are suitable for readers, we will consider adding them to the library collection.
- iii.** Many of the times, students leave their belongings including laptops unattended in library for hours, Even though there are so many spaces available to study in library, this creates lack of them and this lack of spaces is especially visible during the exams. (1024150074 – **Avleen Kaur – BE – ENC – 2<sup>nd</sup> Year**)  
**Action Point (librarian Shri Ram):** You cannot reserve space for your belongings. It is also the responsibility of the students to manage this properly. During examinations, we divide students into slots if there is any shortage of space. We will definitely plan for an upgrade.
- iv.** The Wi-Fi connection in the library should be improved for better connectivity. Additionally, during summers, the library becomes warm and humid, so ventilation and air conditioning should be enhanced to provide a comfortable study environment. (1024240072 – **Shaurya Beniwal – BE – AIML – 2<sup>nd</sup> Year**)  
**Action Point (librarian Shri Ram):** We are already in the process of adding 6,000 access points equipped with the latest technology. A speed of 12 Mbps is adequate for upload and download, but due to the high demand, internet performance is affected. The system is designed to handle around 15,000 users, whereas currently, there are nearly 60,000 active users. We are continuously coordinating with CITM, and they are actively working on resolving these issues.  
**Regarding summer:** We are in the process of upgrading the infrastructure, and you will see noticeable improvements in the upcoming semester.
- v. Availability of seats-** even during normal days, the seats are occupied and during peak season (exams) , it is worst .  
- Many books are unavailable and some are available in very small number as per student ratio. (102308007 – **Mehak – BE – MEE – 3<sup>rd</sup> Year**)  
**Action Point (librarian Shri Ram):** On regular days, only 40–50 students use the library. However, during examinations, we accommodate up to 2,000 students in the library.  
**Regarding unability of books:** All books are available in the library, but at times students delay returning them. If you need any specific book, please apply in advance or email us with your request for a new book..
- vi.** The library should be open 24 hours. (102315078 – **Sanchit Thareja – BE – ENC – 3<sup>rd</sup> Year**)

**Action Point (Librarian Shri Ram):** During exams, the library remains open until 10 PM. We have already shared the Google Form for seat confirmation. Although 300 seats are available, only about 15 students utilize the facility. Therefore, instead of requesting extended library hours, students are encouraged to make use of the hostel reading spaces.

- vii.** Although the library at TIET is one of the best, the primary issue faced by students is the limited number of seats, which often makes it difficult to find a place to study. (702303015 – Harsh Sanghvi – B.Tech – BME – 3rd Year) (702303024) – Mansha Chachan – B.Tech – BME – 3rd Year)

**Action Point (Librarian Shri Ram):** As already discussed, we are in the process of making the required upgrades.

## **ISSUES RELATED TO HOSTELS:**

- i.** The Wi-Fi speed in Hostel-C (Prithvi Hall) is extremely slow, making it difficult to even watch lectures on YouTube. Despite multiple complaints from students to the caretaker, no action has been taken so far. This issue is affecting our studies and daily online work. We request immediate attention to improve the network speed. (1024170133 – Rudraksh Chugh – B.Tech – COPC – 2nd Year - Prithvi Hall, C)

**Action Point (ADoSA2 and Warden, Prithvi Hall):** We are already working on this issue, and it will be resolved soon. The current internet speed is sufficient for both downloading and uploading. We request students not to use internet-catching or unauthorized devices, as they negatively affect the overall network speed.

- ii.** Regular maintenance and timely cleaning of water coolers should be ensured to keep them functional. Additionally, There are frequent internet connectivity issues in the hostel.

(1024160131 – Aastha Tyagi – BE – COSE – 2nd Year – Vasudha Hall, E)

**Action Point (ADoSA2, & Warden, Vasudha Hall, E):** The AMC for the maintenance of water coolers is done and the problems is now resolved. We already purchase 30 water coolers. Sometimes students switch off the water cooler when the mechanic attends, they just switch it on and the water-cooler is ok. The students are advised not to get involved in such acts. If there is any issue related to water coolers, caretakers should be informed.

**Regarding Internet:** We already in a process to solve this issue. Please raise a e-ticket regarding your wifi problem.

- iii.** Girls in time should be increased to at least 9 pm. (102306186 – Kanishka Singh – BE – ENC – 3rd Year – Dhriti Hall, PG)

**Action Point (DoSA):** Currently, students are not allowed outside the campus after 8 PM.

- iv.** No The Wi-Fi extender outside our room is not functioning, resulting in very poor signal strength.

- Ethernet/LAN cables are not available in the rooms, affecting internet stability.

- Wi-Fi routers frequently turn off within a minute, even when electricity is available, severely impacting connectivity.

- Wi-Fi speed is very low, as the 5G bands have been switched off on most routers.

- There are insufficient Wi-Fi routers in the hostel.

- Due to these issues, simple tasks such as online searches take hours, and downloading software like AutoCAD or SolidWorks can take days, with no guarantee of successful installation. I kindly request that these problems be addressed at the earliest. Your support in resolving this matter will be greatly appreciated. (1025160094 – Pulkit Garg – BE – COSE – 1st Year)

**Action Point (ADoSA-2(co-ordinating Warden)):** Please put your request in fretbox app also in your whatsapp group regarding this complain. The students are advised to first raise their such concerns with the Wardens/hostel level committee. The caretaker and housekeeping staff will be advised to solve such issues.

- v. - Lack of Auto Availability: In front of our hostel, no autos operate, although other vehicles like cars and bikes run normally. This forces students to walk long distances to reach classes, the library, or other places, making commuting very difficult for hostel residents.

- Ira Hall (Hostel I) Washroom Issue: In the washrooms, the designing of doors are not appropriate.

- Vahni Hall (Hostel Q) Wi-Fi Issues: Wi-Fi network problem

**(8025320037 – Divya Chaudhary – ME – CSE – 1st Year – Ira Hall, I )**

**Action Point (Admin officer): Lack of Auto Availability:** Several e-rickshaws have already been assigned across different locations within the campus. Currently, 6 e-rickshaws are deployed, and we are planning to add 10 more.

**Action Point (DoSA): Washroom Design Issue:** The hostel is already under renovation. We will explore possible solutions and convey the concern to CMS for further action.

**Wi-Fi Issues:** Students are advised to raise e-ticket for their specific concerns.

- vi. - In-out timings for master's students should have an additional one-hour flexibility.

- Cleaning services should be faster, as complaints raised on Fretbox sometimes take up to two days to be resolved.

**(2024010079 – Prince Singla – MCA – CSE – 2nd Year, Anantam Hall, M )**

**Action Point (ADoSA-2): (Student Not Present):** The rule is the same for PG/UG/PhD students. We give night permission if the student has a valid reason. We have already given late permission for society-related work.

**Regarding Cleaning Services:** The housekeeping staff clean twice a day. We should resolve every complaint without any delay. If there is any delay, please visit your warden.

- vii. There is currently no one to guide us on the proper use of gym equipment. Since we have heavy weights and machines that require correct technique, it would be very helpful to have a qualified gym instructor to ensure safe and effective workouts and to prevent injuries. **(102322017 – Jhalak Sharma – BE – EVD – 3rd Year - Dhriti Hall, PG )**

**Action Point (DoSA):** We are in the process of upgrading the facilities, and many new gym equipment items have already been installed. The gym operates for 8 hours, and one gym instructor is available with time slots allocated for all hostels. We are also planning to appoint an additional instructor.

- viii. No hot water, food Quality. **(6025040003 – Apoorva Chandra – M.Tech – BT – 1<sup>st</sup> Year – Ira Hall, I )**

**Action Point (DoSA):** Currently No fretbox complain regarding hot water & food quality is registered. We requested to CMS to solve this issue regarding hot water. We have already made mess management student comitte please talk with them also or register your complain in fretbox/mess feedback form.

- ix. The timings of Hostel gym should be 24/7 and the equipment's of gym should be upgraded and improved. **(1024240072 – Shaurya Beniwal – BE – AIML – 2nd Year – Prithvi Hall, C )**

**Action Point (DoSA):** We are in the process of upgrading the facilities, and several new gym equipment items have already been installed. The gym operates for 8 hours daily, with one gym instructor available, and time slots are allocated for all hostels. We are also planning to appoint an additional instructor. Gym timings may be discussed and coordinated with the wardens of each hostel.

- x. Glass doors should be installed in common areas, as many students use these spaces for studying, and currently, both cold and hot weather, along with noise, make it difficult to concentrate. Additionally, there are limited sports facilities available for students. (102308007 – Mehak – BE – MEE – 3rd Year – Dhriti Hall, PG )

*Action Point (DoSA):* We will look into this, and if there is any requirement, we will take the necessary action accordingly. The new Sports Complex is also being introduced soon.

- xi. Vending machines should be installed in hostels. (102495016 – Palakpreet kaur – BE – ENC – 3rd Year – Dhriti Hall, PG )

*Action Point (DoSA):* This is already under consideration, and you may see the changes by next semester. We are actively working on the required upgrades.

- xii. Wi-Fi and Water Coolers are not working in Vyom Hall (O). (102315078 – Sanchit Thareja – BE – ENC – 3rd Year – Vyom Hall, O )

*Action Point (DoSA):* It will be resolved soon.

- xiii. - Due to the rapid and pushy construction of new hostels, several facilities have been neglected after students moved in, leading to repeated complaints.

- Water Quality
- Pest Control

(702303015 – Harsh Sanghvi – B.Tech – BME – 3rd Year – Vyat hall, L) (702303024 – Mansha Chachan – B.Tech – BME – 3rd Year – Dhriti Hall, PG)

*Action Point (DoSA): Water Quality:* Water samples are tested twice, and the AMC for drinkable water is already in place. If any student faces issues related to water quality, they are requested to visit the office and report the matter to their respective Warden.

*Pest Control:* Extensive pest control has been carried out in all hostels. For any further concerns or complaints, students are requested not to send emails or WhatsApp messages unnecessarily. Please use Fretbox to register complaints, as it provides a single-point solution for all hostel-related issues.

## **ISSUES RELATED TO SECURITY & TRAFFIC:**

- i. Security is good but as for traffic, it's concerning. Due to the dividers/barricades on the roads, the vehicle have to make turns and for the people walking there is no space available. Either they should be removed or footpath should be made to create space. (102308007 – Mehak – BE – MEE – 3rd Year)

*Action Point (DoSA/Admin officer):* We are already working on the campus development plan, which includes new road designs for both pedestrians and vehicles. We are equally concerned about student safety, and it remains our top priority.

- ii. Poor. (1025160084 – Mann Gupta – BE – COSE – 1st Year)

*Action Point (DoSA/ Admin officer):* The feedback is incomplete. We request the student to provide specific details about which service or facility they find unsatisfactory (for example: Security, hostel, library, food, Wi-Fi, cleanliness, etc.) so that we can investigate and take appropriate action.

- iii.** There should be a balance in between the e-rickshaws and the golf carts. (702303015 – Harsh Sanghvi – B.Tech – BME – 3rd Year)  
**Action Point (DoSA):** More golf carts have been added, and a new sports complex is coming up soon. The Admin Officer is requested to look into this matter to ensure better balance and availability of transportation facilities.

### **ISSUES RELATED TO SPORTS:**

- iv.** There is a need to have at least two indoor badminton courts. (1024240072 – Shaurya Beniwal – BE – AIML – 2nd Year)  
**Action Point (DoSA):** A number of new sports facilities are being introduced. The construction of the new Sports Complex is already in progress. We are continuously maintaining and improving the existing infrastructure. The requirement for indoor badminton courts will be considered.
- v.** The football ground needs proper leveling as the surface is uneven. The number of footballs and goalkeeping gloves is also limited, so these should be increased to support regular practice sessions. (1024160131 – Aastha Tyagi – BE – COSE – 2<sup>nd</sup> Year)  
**Action Point (DoSA):** We are regularly maintaining ground levels, and improvements will continue. We request CMS to kindly look into this. The new Sports Complex is also in progress.
- vi.** many equipment are not in good health, the background court for basketball doesn't have net. (102308007 – Mehak – BE – MEE – 3rd Year)  
**Action Point (DoSA):** Several new sports facilities are being introduced, and required maintenance is ongoing. CMS is requested to address this. The development of the new Sports Complex is already underway.

### **ISSUES RELATED TO FINANCE:**

- vii.** It would be better if all the fee payments including its history could be better accessible online, all at one place. And they can be better detailed too. (1024150074 – Avleen Kaur – BE – ENC – 2nd Year)  
**Action Point (Student Not Present):** All payment options already include the feature to download payment history. Currently, ERP is used for all payment-related processes.
- viii.** Currently, tasks are often passed from one person to another, and the person responsible is frequently in a meeting or on leave. There should be at least two people assigned per domain so that if one is unavailable, the other can handle the work. Many students visit the Accounts Department during breaks, and if the responsible person is unavailable, it often takes two or more visits to complete a single task. (102308007 – Mehak – BE – MEE – 3rd Year)  
**Action Point (Finance officer):** Staff members are available from 9:00 AM to 5:00 PM. Students are requested to visit at any time during these hours, except during the lunch break.  
**Action Point (DoSA):** Please look into this matter to ensure that students do not face inconvenience.
- ix.** The methods of payment is not very effective and even after the payment is done the updating time to the offices is not at all done at the right time. (702303024 – Mansha Chachan – B.Tech – BME – 3<sup>rd</sup> Year)

**Action Point (Finance officer):** RTGS and other online payments are updated in the ERP automatically.

- x. The payment methods are not that effective and updation of the accounts and balances are usually not reported at the right time also the server is mostly crashed. **(702303015 – Harsh Sanghvi - B.Tech – BME – 3rd Year)**

**Action Point (Finance officer):** As discussed earlier, the ERP system is being improved. All payment methods are functioning properly. Students are also informed that Oracle is not used for payments; the Finance Office processes all payments through the ERP system.

## **ISSUES RELATED TO OTHER CONCERNS:**

- i. Last-minute changes in the datesheets of MSTs and ESTs should be avoided. The schedule should be finalized at least one to two weeks in advance to allow students adequate time to plan and prepare. **(102306186 – Kanishka Singh – BE – ECE – 3<sup>rd</sup> Year)**

**Action Point (DoAA):** There is a significant gap between the MST and EST. We conduct continuous, subject-specific evaluation, and we will look into this matter. This issue is not from our side; there may be other reasons for the changes in the datesheet. We will take care of this.

- ii. The food quality in the mess needs improvement. Additionally, gym timings for boys and girls should be revised — for at least some slots, timings can be made common to ensure equal access and better utilization of the facility. **(1024160131 – Aastha Tyagi – BE – COSE – 2<sup>nd</sup> Year)**

**Action Point (DoSA):** Students should report any food-related issues to the Student Mess Committee, as well as to the respective Wardens or the Head, Food and Beverages. We request the Wardens to kindly look into these matters.

- iii. Can PPTs be avoided for numerical subjects? I would also like to request that book reading be encouraged. **(Medhansh - PHD - MED – 3rd Year)**

**Action Point (DoSA & DoAA):** PPTs do not limit learning, however, you may meet your teacher to discuss your concern in detail. We also request faculty to use the board wherever necessary, and we encourage all students to read books for a better understanding of the subjects.

- iv. Currently, there is no dashboard available for checking attendance. Other colleges provide this feature.

**Action Point (DoAA):** If the student regularly attend classes there is not such need for checking. Student already know this. We don't want to compare with this with other universities there are many thing we provide to you but they don't.

- v. Currently, there is no dashboard available for checking attendance. Other colleges provide this feature.

**Action Point (DoAA):** If students attend classes regularly, there is no need for an attendance dashboard, as they are already aware of their attendance status. We do not wish to compare ourselves with other universities, as there are many facilities we provide that they do not. However, we acknowledge the concern.

- vi. The complete four-year syllabus for the AIML course has not been provided. **(Naksh- AIML-2<sup>nd</sup> Year)**

**Action Point (DoAA):** The complete four-year syllabus for the AIML branch is largely similar to that of the CSE branch, with only minor differences. Additionally, the AIML program includes 36 exclusive subjects approved by NVIDIA.

vii. Why mess fee is compulsory?

**Action Point (DoAA):** The mess fee is compulsory because the meal cost is very reasonable, and students are provided with a wide variety of food options. The pricing is structured to ensure quality, hygiene, and consistent service for all students, also for those students want food at affordable price. Making the mess mandatory also helps maintain uniform standards and efficient operations.

Meeting ended with a vote of thanks by the Chairperson. She further stated that in future it would be mandatory for SCC members to attend the meeting especially if they have raised any concern.



**DEAN (STUDENT AFFAIRS)**

Copy to:

- 1 Vice-Chancellor
- 2 Pro Vice-Chancellor
- 3 Deans
- 4 Registrar
- 5 All Heads of Departments/Schools
- 6 Concerned Faculty /Staff Members/ SCC student Members